



Awadh Centre of Education
Institute of Vocational Studies
Department of Education

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Date: 27-09-2024

To,
The Joint Registrar
Affiliation Branch
GGSIP University
Dwarka, New Delhi

Sent
27/09/24
Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector-16C, Dwarka, New Delhi-110078

Subject: Report of Proceedings of SGRC (Session 2024-25)

Respected Sir/Madam,
We are submitting the Report of Proceedings of SGRC as required.

Thanks & Regards

M Gupta
27-09-24
Dr. Mandira Gupta
Principal
Institute of Vocational Studies

Institute of Vocational Studies
FC-31, Sheikh Sarai, Phase-II
New Delhi-110017

Students' Grievance Redressal Mechanism SGRC Report (Academic Session 2024-2025)

Under IQAC Cell, Students' Grievance Redressal and Welfare Committee of IVS maintains a conducive and coherent environment. The committee enables the students to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulation of the institution.

In the view of the above provision, IVS has appointed Ms. Aakriti Lajpal, Professional Student Counselor for the Redressal of grievances of students of IVS.

Objectives:

The objectives of the Students' Grievance Redressal and Welfare Committee are as follows:-

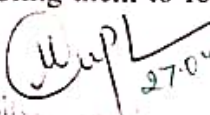
1. To make students aware of all the services planned and provided by the college.
2. To encourage students to share their grievances freely, without any fear and seek solution.
3. To advise the staff members to be sympathetic, active and affectionate in dealing with issues of the students.
4. To uphold the dignity of the institution by ensuring strife free atmosphere.
5. To maintain a cordial relation among students and teachers in the campus.
6. To strictly prohibit ragging and sexual harassment in any form inside and outside the institution.

Some of the Grievances of the semester- I & III that were discussed in the meetings are shared below:-

- Issues related to internship
- Issues related to fees.
- Issues related to requirement of leaves.
- Problems related to academics & Co-curricular activities
- Issues related to infrastructure

The Committee members discussed the possible solutions to the grievances that the students mentioned and the action were taken accordingly to resolve the same.

- For smooth functioning of the course, issues related to schools were dealt timely. Schools were allotted near the residence of the student.
- Scholarship was shared with the students and verified timely for further process.
- Infrastructure was improved as per the need of the students. Smart Board was installed in the classes and wash rooms were renovated.
- To boost the confidence of girl students, 10 days self defence training programme was conducted under NSS Cell.
- An extension lecture was organized on the topic "The Mindful Teacher: Understanding Mindfulness in Context of Present Day Classroom Experiences" to familiarize students with their surroundings and enabling them to focus on their personal and day to day life activities.


27.04.24
Dr. (Mrs.)
Principal
Institute of Management Studies
PG-81, Gurgaon
Haryana